



REN SPA
AT
WALLETT'S COURT

- 2. THE REN SPA BASICS
- 3. DAY PACKAGES
- 4. GIFT VOUCHERS
- 5. THE COMPLETE PACKAGE
- 5. ULTIMATE TREATMENT PACKAGES
- 6. REN SPA SIGNATURE TREATMENTS
- 6. REN FIVE-PHASE FACIAL TREATMENTS
- 6. REN EXPRESS TREATMENTS
- 7. HYDROTHERM MASSAGES
- 7. CLASSIC MASSAGES
- 8. SPECIALIST TREATMENTS
- 9. TIP TO TOE
- 9. PLUCKING & SCRUBBING
- 9. REN FOR MEN
- 10 & 11. OUR PARTNERS
- 12. FREQUENTLY ASKED QUESTIONS

"With an array of massage therapy, body & beauty treatments, the Spa at WalleTT's Court provides much-needed rejuvenation in this often hectic world and offers an additional dimension of holistic treatment for guests enjoying a health and wellness day, short break or holiday. Unlike so many mega-spas of the day, the Spa at WalleTT's Court is small, intimate and inviting, allowing therapists to focus on providing personal service in a soothing atmosphere."



REN
CLEAN BIO ACTIVE SKINCARE

ben barnett O·P·I

THE REN SPA BASICS

YOUR OWN PRIVATE HIDEAWAY...

Imagine a space, your own space for a while. A cabin nestling in the woods, birdsong, uninterrupted views across a wild open landscape. Peace and tranquility away from the cares of the world. Picture yourself there for a moment, listen to the wind in the trees, smell the aroma of pine needles and feel cocooned in the gentle peacefulness of one of our treatment cabins. Now, take a look through the pages of this book and keep this vision in your minds eye...

GET THE MOST OUT OF YOUR SPA EXPERIENCE

The Spa at Wallett's Court offers massage therapy and body treatments from 9am to 8pm daily. Advance reservations are required and can be made by calling 01304 852424 or e-mail spa@wallettscourt.com . If you have a gender preference for your massage therapist, please let us know at the time of booking.

WHY HURRY?

We encourage you to arrive 15-30 minutes prior to your appointment to enjoy the use of our facility and begin relaxing. These include separate men's and women's changing rooms, indoor pool, hydrotherapy spa with sauna, showers and steam room. Spa robes and lockers as well as bath amenities are provided for use during your visit. We recommend that you be in your robe and relaxing in the spa lounge or reception at least 5 minutes prior to your scheduled appointment. Your therapist will collect you from there. You will then be escorted to your own treatment room in the woods outside the spa. (You may need to wear suitable shoes walking on the path if you have delicate feet & if the weather is bad we recommend staying dressed and changing in the treatment room). It is best not to wear wet swimwear to your treatments so please allow enough time to get yourself dry. Drink plenty of water after your treatment and relax.

AVAILABILITY

Due to the limited capacity of the Spa, we recommend that appointments be booked two to three weeks in advance. Of course, last minute bookings are based upon availability and can be made.

TALK WITH YOUR THERAPIST

Communication is the key to getting the treatment you want. Before the treatment begins, tell your therapist which areas you would like to focus on and any areas to be avoided.

MEDICAL

Before booking your spa treatment, please consult your doctor if you have a heart condition, high blood pressure, are pregnant, have had recent surgery, or have any other medical concerns. Please advise your therapist of any allergies or injuries.

CANCELLATION AND LATE POLICY

Please allow 24 hours notice for cancellation or rescheduling of Spa treatments to avoid a 100% charge. Should you arrive late for your appointment, your service will be modified to maximize your remaining time to honour other scheduled appointments.

Treatment Prices and Policies are subject to change.

THE REN SPA - DAY PACKAGES

THE SPA DAY **30** £79
Come for the day and relax with a swim, sauna and steam, enjoy a light lunch and a choice of any 30 minute treatment from our extensive list.

THE SPA DAY **60** £99
Come for the day and relax with a swim, sauna and steam, enjoy a light lunch and a choice of any single 60 minute treatment from our extensive list.

THE SPA DAY **90** £119
Come for the day and relax with a swim, sauna and steam, enjoy a light lunch and a choice of one of the following **90** minute Packages...

GLOW 90	- REN Guerande salt and rose body glow & Full Body Massage
SHINE 90	- Classic Pedicure & Manicure with REN & OPI
CHILL 90	- Indian Head Massage & Full Body or Aromatherapy Massage
MUM TO BE 90	- A specially designed package for ladies from 16 weeks to 9 months

THE SPA DAY **ABSOLUTE** £199
Come for the day and relax with a swim, sauna and steam, enjoy a light lunch and an **ABSOLUTE REN** 3 hour treatment package.

A REN exfoliating body treatment that will have you feeling energised and toned. Starting with an Indian Head Massage to ease you into a relaxed state, your skin is then thoroughly exfoliated using a body scrub to enhance cell renewal and replenish skin. This is then followed by a traditional full body massage that will help to break down toxins and to relax those stiff tired muscles. Then a body cream of your choice is smoothed all over your body. You may choose a layer of zesty grapeseed, jojoba and shea butter or the luxurious aromatic ramnose biosaccharide body cream Or if you prefer, super nourishing wild yam omega 7 firming body repair. Finally a REN clean express facial treatment will leave your skin feeling energised, firmer and replenished.

THE SPA DAY **ULTIMATE** £219
Come for the day and relax with a swim, sauna and steam, enjoy a light lunch and a choice of one of the **ULTIMATE** 4 hour treatment packages.

FOR HER - The ultimate for any special occasion. First to give a healthy glow a REN Guerande salt and rose body glow followed by a REN five-phase bespoke facial treatment and a Classic Pedicure & Manicure with REN & OPI for the perfect finish.

FOR HIM - A combination of treatments to leave you energised and rejuvenated. Starting with an Indian Head Massage and a back, neck and shoulder massage followed by exfoliating dry body brushing. Then benefit from a deep cleansing and decongesting facial to detoxify for a softer, brighter and more even complexion. It re-hydrates and protects against environmental damage and the effects of razor burn, and helps remove dark and puffy eyes. Finally a men's manicure for the ultimate finish. It is advisable to shave before this treatment.

GIFT VOUCHERS

Put a smile on the face of that special someone with a REN SPA Gift Voucher...

The moment they open the beautifully presented Gift Voucher they'll begin to picture themselves being pampered by our team of expert therapists.

Your life made simple... Their life made special

All packages are available as a Gift Voucher.

Simply choose a package or treatment value and then let the lucky recipient decide exactly which treatment they'd like to indulge in.

Vouchers are available from £30 upwards and can be redeemed against any treatment, Spa Day, dinner in The Restaurant or overnight stay at Wallett's Court.

Gift Voucher Advice Line - 01304 852424 - If like many you just don't have a clue which voucher to buy, don't panic simply call our expert team and they'll offer advice on what to buy. If it's a birthday, pre-wedding, anniversary gift or just a special something for a special someone we'll have the perfect gift for you.

All packages & treatments are available as Gift Vouchers. Alternatively buy an open voucher from £30 upwards to be used on any treatment or package. Vouchers may be bought online or by telephone, All major credit/debit cards are accepted. Vouchers are beautifully presented in a gift box. Mainland UK first class recorded next working day delivery included.

THE COMPLETE PACKAGE

ABSOLUTE REN 3 hours £180

A REN exfoliating body treatment that will have you feeling energised and toned. Starting with an Indian Head Massage to ease you into a relaxed state, your skin is then thoroughly exfoliated using a body scrub to enhance cell renewal and replenish skin. This is then followed by a traditional full body massage that will help to break down toxins and to relax those stiff tired muscles. Then a body cream of your choice is smoothed all over your body. You may choose a layer of zesty grapeseed, jojoba and shea butter or the luxurious aroma-therapeutic ramnose biosaccharide body cream Or if you prefer, super nourishing wild yam omega 7 firming body repair. Finally a REN clean express facial treatment will leave your skin feeling energised, firmer and replenished.

GLOW 90 90 minutes £75

REN Guerande salt and rose body glow & Full Body Massage

A totally de-stressing and extra indulgent experience that leaves your skin gorgeously soft, glowing and smelling of roses! Mineral-rich guerande sea salts buff away dead, dull skin whilst sweet almond and olive oils keep your skin soft and nourished. A deeply relaxing top to toe massage follows, together with some carefully chosen tsubo point pressure, using Moroccan rose otto ultra nourishing body oil to heal, soothe and reduce tension held in the body. Finally, uplifting damask rose ramnose biosaccharide body cream is applied all over, leaving your skin silky smooth, revitalised and with a total feeling of wellbeing.

SHINE 90 90 minutes £75

Classic Pedicure & Manicure with REN & OPI

A manicure including nail reshape, cuticle tidy, hand massage with moisturising damask rose ramnose body cream. After a relaxing foot soak hard skin is removed, nails cut and cuticles tided. The feet are then massaged with REN moisturising cream.

OPI's reputation is built on its commitment to quality, safety, innovation and excellence – a commitment it honours with every product, every day.

CHILL 90 90 minutes £75

Indian Head Massage & Full Body or Aromatherapy Massage

A full body massage for which you can individually choose your own essential oils. Each oil will bring its own unique benefits to suit your needs, helping to create relaxation and to ease away any muscle tension. Gives your body and mind a genuine sense of well-being. Combined with an ancient Indian therapy focusing treatment principally on the head but also the neck and shoulders. Great for relieving stress and tension

MUM TO BE 90 90 minutes £75

First a REN exfoliating body treatment will have you feeling energised and toned. Your skin is gently exfoliated using a body scrub to enhance cell renewal and replenish skin. Finally, a body cream of your choice is smoothed all over your body. You may choose a layer of zesty grapeseed, jojoba and shea butter body cream or luxurious aroma-therapeutic damask rose ramnose biosaccharide body cream. A deep pressure point scalp massage will then sooth and relax you.

ULTIMATE TREATMENT PACKAGES

ULTIMATE BRIDE TO BE 4 hours £200

The ultimate for your beautiful day. First to give a healthy glow a REN Guerande salt and rose body glow followed by a REN five-phase bespoke facial treatment and a Classic Pedicure & Manicure with REN & OPI for the perfect finish.

ULTIMATE REN 4 hours £200

The ultimate for any special occasion. First to give a healthy glow a REN Guerande salt and rose body glow followed by a REN five-phase bespoke facial treatment and a Classic Pedicure & Manicure with REN & OPI for the perfect finish.

ULTIMATE REN MAN 4 hours £200

A combination of treatments to leave you energised and rejuvenated. Starting with an Indian Head Massage and exfoliating dry body brushing followed by a back, neck and shoulder massage. Then benefit from a deep cleansing and decongesting facial to detoxify for a softer, brighter and more even complexion. It re-hydrates and protects against environmental damage and the effects of razor burn, and helps remove dark and puffy eyes. Finally a men's manicure for the ultimate finish. It is advisable to shave before this treatment.

REN SPA SIGNATURE TREATMENTS

REN Guerande salt and rose body glow 90 minutes £75
A totally de-stressing and extra indulgent experience that leaves your skin gorgeously soft, glowing and smelling of roses! Mineral-rich guerande sea salts buff away dead, dull skin whilst sweet almond and olive oils keep your skin soft and nourished. A deeply relaxing top to toe massage follows, together with some carefully chosen tsubo point pressure, using Moroccan rose otto ultra nourishing body oil to heal, soothe and reduce tension held in the body. Finally, uplifting damask rose ramnose biosaccharide body cream is applied all over, leaving your skin silky smooth, revitalised and with a total feeling of wellbeing.

REN exfoliating body treatment 45 minutes £50
This treatment will have you feeling energised and toned. Your skin is thoroughly exfoliated using a body scrub to enhance cell renewal and replenish skin. Finally, a body cream of your choice is smoothed all over your body. You may choose a layer of zesty grapeseed, jojoba and shea butter body cream or luxurious aroma-therapeutic damask rose ramnose biosaccharide body cream. Or if you prefer, super nourishing wild yam omega 7 firming body repair.

REN body scrub treatment 30 minutes £40
Dry body brushing stimulates skin and lymph to help remove toxins. Then a body cream of your choice is smoothed all over your body. You may choose a layer of zesty grapeseed, jojoba and shea butter body cream or luxurious aroma-therapeutic damask rose ramnose biosaccharide body cream. Or if you prefer, super nourishing wild yam omega 7 firming body repair.

REN FIVE-PHASE FACIAL TREATMENTS

REN's facial skincare range is formulated using the most advanced natural skincare technology, with only 100% natural active ingredients. From our purifying facial skin scrub through to night treatments, the products are designed to help the skin achieve its perfect balance, particularly when used together. In addition, REN products avoid synthetic fragrance and colour, PEGS, parabens and propylene glycol.

REN five-phase bespoke facial treatment 60 minutes £50
A truly pampering experience tailored to your needs. Whether your skin needs rebalancing, re-nourishing or decongesting, this treatment will encourage healthy skin metabolism and self-repair, leaving your complexion clean, recharged and radiant. All the while REN's trademark facial massage and steaming rose fragranced hot towels will ensure a luxurious de-stressing experience throughout.

REN radiance lift cell renewal facial treatment 60 minutes £50
Using potent age-control ingredients and manual face-lifting techniques, this treatment will help revitalise and renew your skin. The shape of the face becomes better defined and firmer, leaving the skin toned, firm and radiant. Lines are visibly reduced, and your skin glows. The effects on your skin are instant. Follow a programme specifically designed for your skin and it will show amazing long term results too.

REN EXPRESS TREATMENTS

REN clean express facial treatment 45 minutes £40
This can be used as a follow-up from a REN five-phase facial treatment, helping reduce fine lines of expression and boosting tissue hydration. Also ideal as a lunchtime booster treatment, the skin is left energised, firmer and replenished. A fantastic way to keep your skin in tip-top condition in minimal time.

REN clean express facial treatment for Men 45 minutes £40
This can be used as a follow-up from a REN five-phase facial treatment, helping reduce fine lines of expression and boosting tissue hydration. Also ideal as a lunchtime booster treatment, the skin is left energised, firmer and replenished. A fantastic way to keep your skin in tip-top condition in minimal time.

REN revitalising bio active eye care treatment 30 minutes £30
A treatment that restores the sparkle in your eyes and helps banish the appearance of dark circles and puffiness. Wrinkles are filled, the formation of new collagen is enhanced and the whole eye area is lifted.

REN instant lift facial treatment 30 minutes £35
At the heart of this incredibly effective instant lifting treatment is the remarkable REN glycolactic cell renewal peel mask, a potent bio-active peel mask designed to renew your complexion, reduce fine lines and dramatically improve skin tone, firmness and radiance. The treatment continues with REN phyto-dynamic instant lifting gel and revivo-lift radiant day serum to leave your skin instantly lifted and glowing. It's the perfect pre-party facial.

REN problem skin facial treatment 60 minutes £50
For oily/combo skin. A fruit acid based treatment incredibly effective in rejuvenating and purifying problem skin, helping to diminish blackheads, breakouts and existing scarring. Pores are refined and tightened, excess sebum is controlled and skin is left feeling refreshed and energised.

REN Multitask Facial Treatment for Men 60 minutes £50
Deep cleansing and decongesting, this facial is detoxifying for a softer, brighter and more even complexion. It re-hydrates and protects against environmental damage and the effects of razor burn, and helps remove dark and puffy eyes. It is advisable to shave before this treatment.

SPECIALIST TREATMENTS

Reiki 30 minutes £30
Literally meaning the channelling of Ki or Chi , Reiki is a gentle healing treatment where the therapists hands are laid on parts of the body whilst you sit or lay relaxing. The soothing warmth of Reiki will relax the body, promote wellbeing and help the body regain balance physically, emotionally and mentally. The treatment is performed by a Reiki master in the Usui system.

AURICULAR ACUPUNCTURE

Using the ear as a micro map of the whole body, fine needles or magnets or non invasive electrical stimulation can encourage the body systems to work more efficiently, Detoxify more rapidly, reduce pain and release emotional and mental stress.

Basic 5 Point Protocol Acupuncture 30 minutes £30
A treatment to balance the bodies five major organs. Auricular therapy has recently been featured on the TV, showing that stimulating the points on the ears stimulates the brain to speed up painkilling and healing processes in the body.

Individually Prescribed Acupuncture Treatment 45 minutes £45
After a short consultation, this treatment may assist a wide range of conditions from stress to substance detoxification, slimming to sciatica.

Reflexology 60 minutes £50
An holistic treatment using pressure points on your feet, this helps our therapists to locate blockages and imbalances, which the body then corrects. A wonderful and relaxing treatment to help boost the flow of the body's natural healing energies. For best results to be done on a regular basis.

STONE THERAPY

This unique therapy is more of a powerful massage. The heat from the stones penetrates to the deepest layers of tissue, resulting in a gentle but effective drainage of the lymphatic system and means your muscles relax more quickly than from a regular massage. The stones are not just placed on various points, but are used by our therapist as a massage tool to improve the circulation as well as your skin tone.

Express Therma Stone Massage 30 minutes £35
A quick treatment using hot stones to help relieve tension and aches in the back, neck & shoulders

Holistic Therma Stone Facial Massage 90 minutes £75
A full facial massage using hot and cold stones. Hands and feet are also dry brushed and massaged with hot stones. Stones and crystals are placed along Chakra points of the body to create a full holistic approach

Deluxe Therma Stone Massage 90 minutes £75
A full body massage using hot and cold stones to help relieve tension during which crystals are placed along Chakra points to further aid the body's healing process.

TIP TO TOE with OPI

Classic REN Manicure with OPI 30 minutes £30
A manicure including nail reshape, cuticle tidy, hand massage with moisturising damask rose ramnose body cream.

Classic REN Pedicure with OPI 60 minutes £45
After relaxing foot soak hard skin is removed, nails cut and cuticles tided. The feet are then massaged with moisturising damask rose ramnose body cream.

Luxury REN Manicure with OPI 60 minutes £45
Enjoy a luxury REN manicure to soothe and condition dry skin and hard working hands. Nails reshaped, cuticles tidied. Hands and arms are exfoliated using guerande salts to remove dead skin cells and improve skin texture. Replenishing damask rose ramnose body cream is massaged into the hands and arms. Hands are then rested in heated mitts to allow deeper penetration of the cream to leave the skin smooth and nourished.

Luxury REN Pedicure with OPI 90 minutes £65
A luxurious pedicure to cleanse renew and restore the spirit and mind as well as the feet. The feet are exfoliated with your choice of REN salts to remove dead skin cells and brighten the skin. After a relaxing foot soak hard skin is then removed, nails cut and cuticles tided. A hydrating mask is then applied to the feet which are then rested in heated booties to aid the absorption of the mask. The mask is then removed using heated towels. Nourishing cream is then massaged into the feet to leave the skin silky and smooth.

PLUCKING AND SCRUBBING

Eyebrow Shape	30 minutes	£15
Eyebrow Tint	30 minutes	£15
Eyelash Tint	30 minutes	£15
Bikini Wax	30 minutes	£20
Lip and Chin Wax	30 minutes	£20
Eyebrow Wax	30 minutes	£20
Underarm Wax	30 minutes	£20
Half Leg Wax	30 minutes	£25
Full Leg Wax	60 minutes	£30

Some of the above treatments require a skin test 24 hours prior to treatment. If you are having numerous treatments it is advisable to have waxing treatments after all other treatments and one should avoid using the pool, sauna, steam room or hydrotherapy pool for at least 8 hours after waxing.

REN FOR MEN

Back Massage	30 minutes	£30
Indian Head Massage	30 minutes	£30
Reflexology	60 minutes	£50
Holistic Massage	60 minutes	£50
REN multitask facial for men	60 minutes	£50
REN clean express facial treatment for Men	45 minutes	£40
Manicure	30 minutes	£30
Pedicure	60 minutes	£45
Eyebrow Shape	30 minutes	£15
Back Wax	30 minutes	£25

Boys – Don't be shy, if you want any of the other treatments on the list just ask...

ABOUT OUR PARTNERS

ben barnett

BEN BARNETT & HYDROTHERM

Ben combines physical therapy with a form of guided meditation, which helps to reconnect muscles with the brain to allow you to relearn how to use problem areas more effectively.

Working with emotional issues at this level can only be performed with the client's total trust. He has already worked with a number of VIP clients including in the past treating Kylie Minogue and her team for 2 1/2 years. He is also a Reiki master in the Usui system level 3a and combines this with all of the treatment he does.

Previously He has taught massage for Aveda in the USA, in Holland Belgium ,Italy and Grand Canaria, given demonstrations at FE colleges and exhibitions in the UK, South Africa and Greece. He has lectured at the Olympia Professional Beauty Exhibition. Organisations he has trained in include: Harrods, Harvey Nichols, Center Parcs, Marriott, McDonald and Swallow Hotels, Virgin health Clubs, Holmes place, The Sanctuary Covent Garden, The Royal Surrey Hospital and The Phillimore Club . He has also demonstrated Hydrotherm on GMTV and UK Living magazine programme, as well as Irish TV.

REN

CLEAN BIO ACTIVE SKINCARE

REN Skincare products are the UK's leading natural skincare company. They create natural and effective products by using their five guiding principles: the right ingredients, the right science, the right experience, the right environmental know-how and, most importantly, the right attitude.

REN's philosophy is summarised in our 5 principles:

Right Ingredients

We make Clean Products that don't contain skin-unfriendly ingredients including: Synthetic fragrance, petrochemicals, sulfate detergents, synthetic colours, animal ingredients and parabens. In addition, REN products do not contain potential irritants including: glycols and diglycols (such as propylene glycol), PEG's, PPGs, urea, D.E.A, T.E.A, PABA and other synthetic sunscreens, aliphatic alcohols/hydrocarbons, phthalates, fumarates, amines, alkanolamines, synthetic AHAs/BHAs, polyacrylamide, metacrylate, elastomer, poloxamer, styrene, vinyl, polyquaternium, synthetic chelating agents, nylon, nitriles, nitrates, nitrosamine releasers, bromates, fluor, aluminum and alumina.

Right Science

We aim to pioneer new ways of applying the latest discoveries in bio active technology to produce skincare formulations that boost the skin's natural processes of protection, repair and renewal.

Right Product Experience

This is our pleasure principle. It matters because it can change your world. You wake up, use REN and the world is just a 5% nicer place to be. So you eat a healthier breakfast, choose clothes that are 5% nicer, you walk 5% taller and smile 5% more, as a consequence people notice you 5% more and are 5% nicer to you....it can be a magically virtuous circle.

Right Environmental Impact

We do our bit to minimise our use of the world's limited natural resources. We donate a minimum of 2.5% of our profits to campaigns that promote a better environment and a better life for those less fortunate than ourselves.

Right Attitude

We believe a principle is a principle even if it costs money. We believe we reap what we sow. We prefer goodwill to suspicion, humour to gravitas. We welcome difference.

O•P•I

O•P•I

A family-owned company committed to the highest quality products and to our customers' well-being, OPI has long been a leader in the community and within the Professional Beauty Industry. Quite simply, we are dedicated to excellence.

OPI was founded in 1981 by President & CEO George Schaeffer, who immigrated to the U.S. as a child from post-World War II Eastern Europe. OPI continues to be family-owned, with Schaeffer at the helm, and has grown to become the world leader in professional nail care.

With this position comes responsibility, and OPI has always been committed to providing our customers with the finest quality in products and services.

From its inception, OPI broke through nail industry barriers. Schaeffer was one of the first in the nail industry to focus on and limit sales of product to and through beauty professionals only, and who realized the importance of education in both the sale and use of the product. From the very beginning, OPI has shown its commitment to quality by putting batch numbers, instructions and ingredients on all of the products it sells. OPI has a dedicated team of scientists who ensure product quality and safety, and bring the latest technology and advances to its product offerings.

OPI also takes a lead within the Professional Beauty Industry in raising the standards by which the industry operates. OPI is active in numerous industry associations whose aim is to ensure that consumer safety is always preserved, through products and services which are developed to meet and exceed safety standards. The company works closely with federal, state, local, and international agencies and scientists for the same purpose.

In addition to its commitment to customer service and safety, OPI is committed to the safety of its own employees. Work-safety seminars are held at the company's headquarters several times each year, and employees are urged to make safety a priority.

Probably more than any other professional nail care product it produces, OPI is renowned globally for its Nail Lacquers – a brilliant, chip-resistant, professional formula available in over 200 fashion-forward colors. With clever names that customers look forward to with each new Collection, OPI Nail Lacquers are beloved around the world, and trusted by professionals. Neither OPI Nail Lacquers nor any other OPI product or service is subject to animal testing.

Schaeffer is well-known for his philanthropy and his dedication to giving something back to the community. The Schaeffer Family Foundation, established by Schaeffer and his family, has donated millions of dollars to multiple charities, with an emphasis on those which support health-related causes and children's education.

In addition to helping those in need across the U.S. and around the world (most recently, a matching-funds donation of over \$350,000 to the American Red Cross to help with recovery after Hurricane Katrina), the Foundation donates to the most local of causes, including a community health clinic in North Hollywood for those without health insurance. The Schaeffer Family Foundation also awards OPI employees' children with computers.

OPI continues to be unrelenting in the fight against diversion of Professional Beauty products, spending millions of dollars in an effort to protect consumers from unwittingly purchasing tainted, unsafe product, and to help the Professional Beauty Industry maintain its high standards of quality.

OPI's reputation is built on its commitment to quality, safety, innovation and excellence – a commitment it honours with every product, every day.

FAQs and More...

Here's a list of some of the most frequently asked questions. If you need more info' call us on 01304 852424 to speak to one of the WalleTT's Team.

Q: What can I do to ensure I get the most out of my Spa experience?

A: Chill out in the spa lounge for at least 5 minutes before your treatment time. Your therapist will collect you from there. You will then be escorted to your own treatment room in the woods outside the spa. (You may need to wear suitable shoes walking on the path if you have delicate feet & if the weather is bad we recommend staying dressed and changing in the treatment room). It is best not to wear wet swimwear to your treatments so please allow enough time to get yourself dry. Drink plenty of water after your treatment and relax.

Q. What do I Wear?

A. You generally remove your clothes for a massage and body treatments, but you are draped with large towels. We would like to ask male clients to wear shorts whilst having treatments. If you are coming for a pedicure, please wear open-toed shoes to allow the nail varnish to dry. In the spa lounge or on the terrace robes and swimwear are fine but if you're going over to the main house please change out of swimwear/robes into normal clothes.

Q.What do I bring?

A. If you're coming on a Spa Day or you're a hotel guest a robe and towel will be provided for your use. Bring swimwear if you plan to use the pool, sauna, steam room or jacuzzi. If you're using our fitness facilities or tennis court please bring exercise wear and trainers.

Q: Are oils used for the Indian Head Massage?

A: Not for the head, oil is only used when massaging the back as a part of this treatment.

Q: What products do we use?

A: REN for Beauty treatments, OPI for nails, 100% Essential Oils for massage

Q: Is the Therma Stone Massage a dry massage?

A: No, oils are used to give the stones a slip.

Q: What is the difference between a Holistic and Aromatherapy massage?

A: Aromatherapy massage is softer, using essential oils. While Holistic body massage is more intense, without essential oils.

Q: Bikini Waxing, any chance of a Brazilian or a Hollywood?

A: Our therapists are only trained to perform waxing as far as the bikini line. Fellas, sorry no BSCs either...

Q: What is body brushing?

A: A Scandinavian technique, to stimulate circulation.

Q: I am diagnosed with a certain illness, after an operation etc..What treatments can I have?

A: ALWAYS consult your GP before booking the treatments with us.

Q: I am pregnant, what treatments can I have?

A: Consult your GP/Midwife before booking the treatments with us. Pregnancy Safety Policy – No body treatments can be given in the first 16 weeks of pregnancy. Other limited facial and beauty treatments are available but please be sure to inform your therapist of your wonderful condition.

Q: Can I buy a Treatment as a Gift for someone?

A: Yes, Vouchers ranging in value from £30 upwards are available by phone on 01304 852424 or online at www.wallettcourt.com

Medical Considerations:

Please notify your doctor of your intent if you are taking any medication, are under medical supervision for any other treatments. Please notify the therapist. Consultations are treated in the strictest confidence.

CANCELLATION AND LATE POLICY

Once you have planned the treatments you wish to enjoy, we do advise you to book as early as possible to avoid disappointment – Fridays, Saturdays and Sundays are sometimes booked up many weeks ahead!

Time of treatments are approximate may vary with each individual treatment and may include time for a consultation and/or changing. Spa days must be pre booked and are subject to availability. Credit Card Details are required to secure a booking for any treatment, a charge may be made in the event of a cancellation within the 24 hour cancellation period. Rates applicable 01/05/09 until 30/04/10. Subject to change by management without notice. Subject to availability. Gift vouchers are available for use against any treatment, spa day, or product. Gift vouchers are not refundable and must be presented at time of treatment. Cancellation Policy - Should you wish to cancel your appointment, please do so 24 hours prior to your appointment time. Any cancellations made within the 24 hours will be charged 50% of the value of the treatment. Treatment times & prices are subject to change without notification, please check time/price before your treatment with your therapist.